

CHAPTER 11

SECTION 8.1

LEAD AGENT REQUIREMENTS

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I. BACKGROUND

A major goal of TRICARE is to establish a uniform benefit program for all Military Health System (MHS) beneficiaries, to the greatest extent possible. Because local conditions vary, however, Lead Agents have the authority and responsibility to tailor some aspects of TRICARE to the requirements of the specific region. Managed Care Support (MCS) contracts reflect this situation, with a set of core requirements that are uniform across all regions and all contracts. Additionally, each region has Lead Agent- and Military Treatment Facility-specific requirements that the MCS contractor is required to perform.

II. POLICY

Lead Agents have the authority to seek contract support to satisfy TRICARE-related requirements within their regions. The Lead Agent may contract directly for support services or include their requirements in the MCS contracts.

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